



Safetell

SAFETY SECURITY PROTECTION



Challenge:
To enhance security in an open plan banking environment, while maintaining the friendly and professional aesthetic of the establishment

Solution: A consultative approach led to fitting a selection of products that surpassed the original plans, including screens,

When it comes to physical security, you can bank on Safetell

Safetell secures some of the leading high street banks in the UK, but also offers customised solutions for smaller banks – often branches of International banking groups. These small banks are largely given responsibility to develop and maintain their own security, and have a duty of care to protect staff and customers, as well as their assets without the understanding and knowledge of what security solution fits them best.

When one such bank in Holborn, London put their in-branch security out to tender, they found the perfect solution in leading physical security experts Safetell. Safetell has now helped the bank to enhance its physical security provision and ensure that the premises are well protected against theft or attack.


Safetell's Business Development Manager Paul Wakeling explained, "Previously banking staff were working from office desks in an open plan environment and were vulnerable to attack, while the basement was fitted with timber doors which offered little in the way of protection against burglary."

The screen provides protection from physical or verbal attack, and can be locked in position when the desk is closed, or not in use.

The UK branch of a banking group based in North Africa quickly took on board Safetell's recommendations, which provided first class physical security and improved the branch's aesthetics. To protect banking staff and assets Safetell designed and fitted bespoke two tier counters incorporating MK2 screens, and manual attack level partitioning. Security was further improved by glazed doors, while basement security was enhanced by two Stalwart steel doors.

"The Safetell solution is about more than just specifying equipment," added Paul. "Our consultative approach meant that we were able to recommend solutions the bank hadn't considered - such as using glazed partitions rather than stud walling, to ensure that staff and customers can benefit from lots of natural light. The results speak for themselves, and the Bank Manager has already recommended our work to local businesses."

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