



Safetell

SAFETY SECURITY PROTECTION



Challenge: Provide banking security to those in remote areas

Solutions: Installed a lightweight secure cash recycling device to mobile banks in need of stronger security.

Bank on the Run

For people living in remote parts of the UK, physical proximity to their local bank has long been an issue. RBS Bank decided that part of their customer service strategy should be to tackle this issue head on, and they elected to introduce a fleet of Mobile Banks – providing full banking facilities to customers whose local branch could be many miles away.

One of the challenges RBS faced was ensuring that their mobile banking fleet could provide the same level of cash security that staff and customers were used to in-branch. They were also mindful that when a Bank is effectively put in a van every centimetre of space, and every kilo of weight really counts – so a traditional banking safe would not be an ideal solution.

RBS approached Safetell – one of the UK's leading physical security providers – to help deliver a lightweight, compact secure cash holding solution. Safetell recommended the use of their RollerCash system, a lightweight secure cash recycling device which can fit underneath a cashier counter and provide a high level of security in a small space.

“We suggested RollerCash because it offers a comprehensive range of features in a neat package, commented Safetell Managing Director Anton Pieterse. “RollerCash has 20 segments, and is pre-loaded with bank notes before the mobile bank leaves the secure area, so the cash is always secured while the bank is mobile. When dealing with a customer the cashier calls up the appropriate segment to withdraw cash, and takes out the requested value before that segment automatically closes. Deposits are equally secure, the cashier has full control, all sectors are time delayed and large amounts of cash cannot be withdrawn at the same time.”

RollerCash provides an ideal compact yet secure solution; while the reassurance that Safetell has a national team of highly qualified services engineers provides additional reassurance that the equipment will always be kept in good working order – supporting RBS to provide their excellent customer service.



Safetell, 46 Fawkes Avenue, Dartford, Kent DA1 1JQ



Tel: +44 (0)1322 223 233



Email: sales@safetell.co.uk



Safetell

SAFETY SECURITY PROTECTION