

Press Release

*For immediate release
February 2008*

Safetell Service Division offers strengthened coverage

The Safetell Service Division which provides a fast and efficient after-sales support for Safetell security products, has now extended its service team capabilities to cover 3rd party systems. These include rising and moving screens, cash management machines, CCTV, locks, access control and more.

An advantage over most other companies only servicing their own products, Safetell Service is backing up its 24/7 nationwide coverage with a UK-based customer support call centre having a dedicated SafeCall hotline.

A range of maintenance and support programmes is offered tailored to user needs, running from affordable telephone support and call-out repairs, to multi-site visits and a national emergency response time within 4 hours.

This real-world service flexibility was exemplified when Safetell was recently asked by a major bank if they could provide a full service and repair support programme for all their flip-top tills in 400 branches throughout the UK starting "immediately". Within just seven days Safetell had all the necessary support structure, stock and systems in place and began a full service schedule that they could 'bank on'.

"Normally such jobs would have had lead times of a couple of weeks with surveys, quotes and approvals," explained Safetell Service Manager Dave Watkins, "but when we get a call like this we pull out all the stops."

ENDS



Hi res 300 dpi JPEG on request from: info@agmuk.co.uk

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Notes to Editors:

Established 1987, Safetell Ltd offers physical security for the safety of personnel and the protection of equipment and assets. The ISO 9000 firm has installed thousands of successful security solutions and has established a singular expertise in safety solutions where staff meet and interact with the public, including open-plan counters combined with security systems to provide accessibility for all and instant protection while improving workplace efficiency.

Safetell has developed and offers a wide range of products including security screens, cash handling, audio assistance & privacy equipment and modular counterwork for a variety of risk scenarios. Safetell's unique design capability allows them to develop and deliver tailored solutions to clients' individual needs, supplying design-to-installation solutions and national maintenance support.

Safetell helps organisations rise to the challenges of legislation such as the Disability Discrimination Act and the Management of Health and Safety at Work Regulations.