

Press Release

*For immediate release
January 2008*

New security screen improves access to counter service for disabled

Improved access to a service counter for the disabled and high-level protection for staff against physical attack are provided by the Safetell Eye2Eye security screen, combining bullet or attack resistant glazing with a height adjustable counter that can be positioned to suit individual customer needs.

The Eye2Eye enables public service organisations to make 'reasonable adjustments' to their customer service points in accordance with the Disability Discrimination Act, and is fitted with integral induction loop hearing aid enhancement, active microphone/loudspeaker speech transfer, deep scalloped counter edge and a recess for wheelchair footplates. This is especially important in locations with only one customer service position, reducing the need for expensive building work & delivering a cost effective solution.

This modular floor-to-ceiling counter assembly can be secured either flush over an existing opening or recessed into it. Staff safety is never compromised as the security glazing moves up and down with the counter, which is electrically raised or lowered to any height up to 1050mm and down to 760mm or wheelchair level.

Counter height is normally controlled by staff, who can also activate control buttons on the public side, allowing customers to adjust the counter height to match their particular requirements. Anti-entrapment sensors allow height adjustment without risk to staff or public users. A "Call for Assistance" button is located on the public counter edge.

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The single glass pane of the Physical Attack Resistant model is certified to BS EN 356 Class P4A and the whole structure, with its fixed steel lower section, will resist physical attack to the forces specified for Class P3A. The Bullet-Resistant model is fitted with glazing specified to BS EN1063 classes BR4NS and SG1NS.

Eye2Eye is a fixed width of 1200mm and two standard heights of 2150mm or 2350mm. The width and heights can be increased with matching side or over panels. The unit is factory assembled but the top cowl and counters are removable for ease of installation.

Additional options include 'Position Closed' blinds and secure metal roller shutters for use when positions are unattended. Bespoke colours can be supplied to match client's corporate identity requirements

Safetell offers installation services and various extended warranty and other contract options to provide support, with guaranteed response times if required. An established nationwide service network provides planned maintenance programmes & an emergency call out service.

ENDS



Hi res 300 dpi JPEG on request from: info@agmuk.co.uk

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Notes to Editors:

Established 1987, Safetell Ltd offers physical security for the safety of personnel and the protection of equipment and assets. The ISO 9000 firm has installed thousands of successful security solutions and has established a singular expertise in safety solutions where staff meet and interact with the public, including open-plan counters combined with security systems to provide accessibility for all and instant protection while improving workplace efficiency.

Safetell has developed and offers a wide range of products including security screens, cash handling, audio assistance & privacy equipment and modular counterwork for a variety of risk scenarios. Safetell's unique design capability allows them to develop and deliver tailored solutions to clients' individual needs, supplying design-to-installation solutions and national maintenance support.

Safetell helps organisations rise to the challenges of legislation such as the Disability Discrimination Act and the Management of Health and Safety at Work Regulations.