

Eye2Eye attack resistant

- Provides ● improved access to the service counter for the disabled
● protection for staff against physical attack



Introduction

Eye2Eye is a modular, fixed glazed unit with a height adjustable counter surface that can be positioned to suit individual customer needs.

Staff protection against physical attack is never compromised as the security glazing moves up and down with the counter. The counter is electrically powered and can be raised or lowered to any height between its fully raised position of 1050mm and its fully lowered position of 800mm.



Description

Eye2Eye allows public service organisations to make "reasonable adjustments" in accordance with the Disability Discrimination Act, with design features that overcome many of the access issues of a conventional counter, such as:

- Variable Height Counter
- Induction Loop Hearing Aid Enhancement
- Active Microphone/Loudspeaker Speech Transfer System
- Deep, Scalloped Counter Edge
- Recess for Wheelchair Footplates
- Contrasting Colour Scheme

The counter height is normally controlled by the staff. The public side control buttons can be activated by a staff switch. An obstacle detection system is mounted under the entire public counter area to allow height adjustment without risk to public users.



▲ Electronic Speech Transfer (with Induction Loop) and Document Hatch

Glazing

The glass is certified to BS EN 356 Class P4A and the whole structure will resist physical attack to the forces specified for Class P3A .

Finishes

The powder coated steel framework is available in standard RAL colours and provides the finished appearance on both staff and customer sides of Eye2Eye.

The counter is finished in marmoleum and is available in a variety of colours.

Installation

Installation can be carried out either by Safetell personnel or by approved sub-contractors.

Eye2Eye is a complete, floor to ceiling counter assembly which can be positioned and secured flush over, or recessed into, an existing opening.

The unit is factory assembled but the top cowl and side cheeks are removable for ease of installation.

Standard Dimensions

Height Overall	2200mm
Counter Height (Raised)	1050mm
Counter Height (Lowered)	800mm
Unit Width	1200mm
Counter Depth Front-to-Back	930mm

Servicing / Maintenance

Eye2Eye benefits from occasional planned maintenance for mechanical checks and cleaning of moving parts.

Safetell offers various extended warranty and other contract options to provide service support, with guaranteed response times if required, and has an established nationwide service network for ad-hoc repairs in the event of a malfunction.

Options

- "Position Closed" Blinds
- Secure Metal Roller Shutter
- Bespoke colours can be supplied to meet client requirements

Other Products

Safetell manufactures and installs other forms of fixed and moving bullet resistant or anti physical attack security screens and a range of cash handling equipment.



Counter may be lowered to suit wheelchair users.



An obstacle detection system allows the counter to be raised or lowered without risk to the public.



Optional Secure Metal Shutter protects glazing when position is unattended