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The Coventry Building Society (CBS) has been working with Safetell over the last two years on the implementation of RollerCash machines across the whole Branch Network. The implementation has not seen the conventional installation of RollerCash machines as a mechanical till but more so to give cashiers access to higher levels of cash but still retain a full audit trail of their holding of the cash.

Over a period of time the branches have found it difficult to comply with the actioning of dual control access to branch safes due to staff resources.

With Safetell's help CBS has developed the use of RollerCash as a mini safe standing between the main branch safe and the tills, giving individual cashiers sole access to increased cash funds without needing "dual control" access to the main safe. The need to access the main branch safe during the day has decreased dramatically so increasing security levels at the same time.

Throughout, the Safetell team have provided attentive service and assistance, backed up with a very good product. The rollout has been a major success for CBS and this has been made possible by the teamwork shown between the two teams – Safetell and CBS – working closely together.

I would fully recommend any organisation planning similar activities to talk to Safetell – they may well have the same success story.

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Coventry Building Society